

# READ ME FIRST

## Informix Dynamic Server.2000 for Windows

### About This Document

This document includes the following sections:

- Overview
- System Requirements and Product Dependencies
- Installing Informix Dynamic Server.2000
- Uninstalling Products
- Solving Installation Problems

### Overview

Informix Dynamic Server.2000 allows you to invoke installation applications for the following products:

- Informix Dynamic Server.2000, Version 9.2
- Informix Connect, Version 2.40
- DataBlade Developers Kit, Version 4.0
- BladeManager, Version 4.0
- ONWeb, Version 1.0.

Products included in this distribution apply to the following Microsoft Windows platforms:

- Windows NT 4.0, Service Pack 5 and higher
- Windows 98
- Windows 95



# System Requirements and Product Dependencies

## Temporary Disk Space

Installing products included in the Informix Dynamic Server.2000 distribution often requires a substantial amount of temporary disk space to successfully complete the installation. Ensure that the directories identified by your **TEMP** or **TMP** environment variables contain substantial disk space before you proceed with the installation.

## Informix Product Interdependencies

Some products have dependencies on other Informix products. If a product requires the installation of another Informix product, it is noted in the “Installation Dependencies” column of the table in section “Installation Requirements.” In some cases, an installation application will invoke the installation application of (and consequently install) the Informix products on which it is dependent.

## Windows NT Service Pack Certification

Products included in the Informix Dynamic Server.2000 distribution are certified for use on Windows NT using Service Pack 5 and higher. For this reason, Informix recommends that you install Service Pack 5 or higher before you proceed with the installation of Informix Dynamic Server.2000 software on Windows NT 4.0 systems.

You can install Informix Dynamic Server.2000 software for use on Windows NT 4.0 systems with earlier versions of service packs, although Informix does not recommend this practice.

## Installation Requirements

The following table describes system requirements and individual product dependencies for each product included in the Informix Dynamic Server.2000 distribution.

**Important:** For a definitive list of dependencies and information not documented in the manuals for the product, refer to the release notes that accompany each of the Informix products included in this distribution.



Product	System Requirements	Installation Dependencies
Informix Dynamic Server.2000	<ul style="list-style-type: none"> <li>■ Windows NT 4.0, SP3 or SP5</li> <li>■ 128 MB RAM, 128 MB virtual memory (recommended) 32 MB RAM, 64 MB virtual memory (minimum)</li> <li>■ 140 MB disk space</li> <li>■ Installation on an NTFS volume</li> <li>■ TCP/IP</li> <li>■ WinSock 1.1 or higher</li> </ul>	None
Informix Connect	<ul style="list-style-type: none"> <li>■ Windows 95, Windows 98, or Windows NT 4.0</li> <li>■ 12 MB RAM (Windows 95 and 98); 16 MB RAM (Windows NT 4.0)</li> <li>■ 20 MB disk space</li> <li>■ TCP/IP</li> <li>■ WinSock 1.1 or higher</li> </ul>	None
DataBlade Developers Kit	<ul style="list-style-type: none"> <li>■ Windows NT 4.0</li> <li>■ 25 MB disk space</li> </ul>	<p>The DataBlade Developers Kit installation application silently installs the following products:</p> <ul style="list-style-type: none"> <li>■ Informix Connect</li> <li>■ BladeManager</li> <li>■ InfoShelf</li> </ul> <p>To edit and compile source code generated by the DataBlade Developers Kit, you must install Microsoft Visual C++ Version 6.0.</p> <p>To create interactive installation packages for DataBlade modules, you must install either of the following versions of InstallShield:</p> <ul style="list-style-type: none"> <li>■ InstallShield, Version 3.1</li> <li>■ InstallShield Professional, Version 5.1</li> </ul>



Product	System Requirements	Installation Dependencies
BladeManager	<ul style="list-style-type: none"> <li>■ Windows 95, Windows 98, or Windows NT 4.0</li> <li>■ 4 MB disk space (BladeManager); 45 MB disk space (InfoShelf)</li> </ul>	<ul style="list-style-type: none"> <li>■ Informix Connect (silently installed by the BladeManager installation application)</li> </ul> <p>Any of the following Informix database servers:</p> <ul style="list-style-type: none"> <li>■ Informix Dynamic Server with Universal Data Option, Version 9.14</li> <li>■ Informix Dynamic Server.2000, Version 9.20 or higher</li> </ul>
ONWeb	<ul style="list-style-type: none"> <li>■ Windows NT 4.0</li> <li>■ 55 MB disk space</li> </ul>	<ul style="list-style-type: none"> <li>■ ActivePerl, Build 517 or higher</li> </ul> <p>You can download ActivePerl from the ActiveState Tool Corp. Web site:</p> <p><a href="http://www.activestate.com">http://www.activestate.com</a></p> <p>Either of the following HTTP servers:</p> <ul style="list-style-type: none"> <li>■ Apache HTTP Server, Version 1.3.6</li> <li>■ Microsoft Internet Information Server, Version 4.0</li> </ul>

(2 of 2)

## Installing Informix Dynamic Server.2000

To install Informix Dynamic Server.2000, insert the product CD-ROM and double-click **setup.exe** in the top-level CD-ROM directory. An installation wizard guides you through the installation.

Enter the Informix software serial number and serial number key included with your software distribution.

The installation directory defaults to one of the following values (in order):

- The value of your **INFORMIXDIR** environment variable, if set
- **C:\Program Files\informix**



## Uninstalling Products

To uninstall products included in the Informix Dynamic Server.2000 distribution, use the following procedure:

1. Choose **Start→Setting→Control Panel→Add/Remove Programs**.
2. Select the component you want to uninstall.
3. Click **Add/Remove**.

The **unInstallShield** program guides you through the procedure to uninstall the database server.

***Important:** If you uninstall a product, you might affect the functionality of other products in the Informix Dynamic Server.2000 distribution. Check the product dependencies listed in the preceding table before you uninstall a product.*

## Solving Installation Problems

- **Problem.** The Informix Dynamic Server.2000, installation application does not work correctly on some Windows NT 4.0 SP3 systems.

**Solution.** The Informix Dynamic Server.2000 installation application is built using libraries distributed with Microsoft Visual Studio 6.0, and anticipates a specific version of **comctl32.dll**—the Windows common control library—to be available at runtime. This version of **comctl32.dll** is commonly installed in the Windows system directory with the installation of Microsoft Internet Explorer 4.01. Users with earlier versions of Internet Explorer are likely to encounter this problem with the Informix Dynamic Server.2000 installation application.

You can resolve this problem using one of the following methods:

- Install the latest version of Microsoft Internet Explorer.

You can download Internet Explorer from the following Web site:

<http://www.microsoft.com/windows/ie/download/windows.htm>

- Update the version of **comctl32.dll** installed on your system.

Microsoft distributes a utility, **401comupd.exe**, specifically to update the version of **comctl32.dll**; you can download this utility from the following Web site:

<http://www.microsoft.com/msdownload/ieplatform/ie/comctrlx86.asp>

For further information, refer to the Microsoft Knowledge Base article located at:

<http://support.microsoft.com/support/kb/articles/q186/1/76.asp>



- **Problem.** When upgrading to Informix Dynamic Server.2000, Version 9.2, the installation application might pause when attempting to copy **liblocal.dll**.  
**Solution.** Stop all ISM services and click **Retry**.
- **Problem.** When you reinstall Informix Dynamic Server.2000, Version 9.2, on top of an existing 9.2 installation, if you select to copy database server binaries but preserve the existing database server configuration, the installation application will automatically stop the database server and ISM services before it copies the database server binaries. However, after the installation application successfully copies the database server binaries, it only restarts the database server; the installation application does not restart ISM services.  
**Solution.** After the installation application successfully reinstalls Informix Dynamic Server.2000, Version 9.2, you must manually restart ISM services.
- **Problem.** When creating a new server instance, the service is not created and a “Failed to create the service that starts the server” error is generated.  
**Solution.** Invoke the Server Instance Manager and create a new server instance. Ensure that the first thirteen characters of the server name are unique.
- **Problem.** When uninstalling Informix Dynamic Server.2000, a sharing violation error is generated, stating that file %INFORMIXDIR%\bin\clusapi.dll cannot be removed.  
**Solution.** Stop all ISM services and click **Retry**.